

SUPPLY CHAIN AND OPERATIONS MANAGEMENT: COURSE OUTLINE

A five-day training week on two of the ten tools. Each topic has a short lesson, a video and a quiz.

1. SYSTEMS AND PROCEDURES

Seven lessons on writing down how the work is done, so it is done the same way whether or not you are there.

1. Introduction to management and controls
2. Management and controls case studies
3. Understanding basic business administration
4. How to design and implement quality management system
5. How to deploy control measures
6. How to implement corrective and preventative actions
7. How to review and improve quality management system

2. SUPPLY CHAIN

Seven lessons on what you buy and who you buy it from - suppliers, stock, delivery and what it all costs you.

1. Introduction to supply chain management
2. Supply chain management case studies
3. How to manage demand in supply chain
4. How to implement strategic sourcing
5. How to manage logistics effectively
6. How to manage production
7. How to measure performance