

THE FIVE-DAY TRAINING WEEK

You want to learn with a trainer and other business owners, near you.

BEFORE YOU START

HAVE THESE READY (ABOUT 15 MINUTES)

- ✓ A Standard Account.
- ✓ Your municipality.
- ✓ Five free days.

STEP BY STEP

8 STEPS

Step 1 of 8 Screen: Training

How to get there: Services, then Training.

What you see: The five courses, the price per course, and the bundle.

Tap: Start now

What happens next: A facilitated week near you opens.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 2 of 8 Screen: A facilitated week near you

How to get there: From Start now.

What you see: Each course, and how many people near you are waiting.

Tap: Register my interest

What happens next: You are on the list. A class starts when 10 people in your municipality ask.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 3 of 8 Screen: Notices

How to get there: The bell on your home screen.

What you see: "A date for <course> in <municipality>".

Tap: the notice

What happens next: The week's dates, venue and price.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 4 of 8 Screen: Pay for your seat

How to get there: From the notice.

What you see: The week, the price, and how long the seat is held.

Tap: Pay with PayFast

What happens next: PayFast opens. Pay before the hold runs out.

If something goes wrong: If PayFast says no, nothing is charged. Try again, or pay by EFT and WhatsApp us the reference. If the page says payments cannot be taken right now, nothing is wrong on your side: WhatsApp us.

Step 5 of 8 Screen: All Access Training Bundle

How to get there: Training, then the bundle.

What you see: All five courses for one price.

Tap: Pay with PayFast

What happens next: Every course is yours.

If something goes wrong: If PayFast says no, nothing is charged. Try again, or pay by EFT and WhatsApp us the reference. If the page says payments cannot be taken right now, nothing is wrong on your side: WhatsApp us.

Step 6 of 8 Screen: My Progress

How to get there: Your home screen.

What you see: Lessons arrive the night before each day.

Tap: the lesson

What happens next: Read it in the evening.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 7 of 8 Screen: My final submission

WORDS EXPLAINED

Facilitated week

The same course over five days, with a trainer and other business owners.

Competent / NYC (Not Yet Competent)

The assessor's "good enough" or "not yet".

Assessor / moderator / facilitator

The person who marks the work; the person who checks the marking; the person who teaches.