SUPER: AN APPRENTICE WORKS WITH YOU

You want a person beside you to put the tools to work.

BEFORE YOU START

HAVE THESE READY (ABOUT 15 MINUTES)

- ✔ Standard or Premium (you pay only the difference).
- ✔ If you have someone in mind: their name and cellphone.

STEP BY STEP

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SUPER: AN APPRENTICE WORKS WITH YOU

8 STEPS

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1 Step 1 of 8 **Screen: Super**

How to get there: Services, then Super.

What you see: What Super gives you and the price.

Tap: Pay and start

What happens next: The payment screen opens.

If something goes wrong: If it still does not work, tap "Talk to a person" on the Help page and tell us what you see.

2 Step 2 of 8 **Screen: Your payment**

How to get there: After Pay and start.

What you see: The price: only the difference if you upgrade.

Tap: Pay with PayFast

What happens next: PayFast opens.

If something goes wrong: If PayFast says no, nothing is charged. Try again, or pay by EFT and send us the reference through "Talk to a person". If the page says payments cannot be taken right now, nothing is wrong on your side: talk to a person at RMK.

3 Step 3 of 8 **Screen: Thank you**

How to get there: PayFast brings you back.

What you see: We are confirming your payment.

Tap: Start now

What happens next: The apprentice screen opens.

If something goes wrong: If it still does not work, tap "Talk to a person" on the Help page and tell us what you see.

4 Step 4 of 8 **Screen: Someone to set your business up**

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How to get there: My home, then the apprentice tile.

What you see: "Do you have someone in mind?"

Tap: That is the person I want

Type: Their name and cellphone, for example Lerato Mokoena 072 555 0101.

What happens next: RMK checks them within 2 working days.

If something goes wrong: "We could not find ...": check the name and number with them, or choose "they do not use Super Deal Maker yet".

Step 5 of 8 Screen: Someone to set your business up

How to get there: The same screen.

What you see: Or let RMK suggest people.

Tap: Show me who is available

What happens next: RMK puts people forward. You tap I choose beside one.

If something goes wrong: If it still does not work, tap "Talk to a person" on the Help page and tell us what you see.

Step 6 of 8 Screen: Someone to set your business up

How to get there: Later.

What you see: Your apprentice's name and tasks.

Tap: Ask for a different person

What happens next: What they did, waiting for you.

If something goes wrong: If it still does not work, tap "Talk to a person" on the Help page and tell us what you see.

Step 7 of 8 Screen: the final report

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WORDS EXPLAINED

Upgrade

Moving to a higher account. You pay only the difference.

Sign-off

Typing your name to accept the final report. RMK also signs when a consultant did the work.

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