

## **SUPER: AN APPRENTICE WORKS WITH YOU**

You want a person beside you to put the tools to work.

### **BEFORE YOU START**

#### **HAVE THESE READY (ABOUT 15 MINUTES)**

- ✓ A Standard or Premium Account (you pay only the difference).
- ✓ If you have someone in mind: their name and cellphone.

### **STEP BY STEP**

## **8 STEPS**

**Step 1 of 8** Screen: Super

**How to get there:** Services, then Super.

**What you see:** What Super gives you and the price.

**Tap: Pay and start**

**What happens next:** The payment screen opens.

**If something goes wrong:** If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

**Step 2 of 8** Screen: Your payment

**How to get there:** After Pay and start.

**What you see:** The price: only the difference if you upgrade.

**Tap: Pay with PayFast**

**What happens next:** PayFast opens.

**If something goes wrong:** If PayFast says no, nothing is charged. Try again, or pay by EFT and WhatsApp us the reference. If the page says payments cannot be taken right now, nothing is wrong on your side: WhatsApp us.

**Step 3 of 8** Screen: Thank you

**How to get there:** PayFast brings you back.

**What you see:** We are confirming your payment.

**Tap: Start now**

**What happens next:** The apprentice screen opens.

**If something goes wrong:** If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

**Step 4 of 8** Screen: Someone to set your business up

**How to get there:** My home, then the apprentice tile.

**What you see:** "Do you have someone in mind?"

**Tap: That is the person I want**

**Type:** Their name and cellphone, for example Lerato Mokoena 072 555 0101.

**What happens next:** RMK checks them within 2 working days.

**If something goes wrong:** "We could not find ...": check the name and number with them, or choose "they do not use Super Deal Maker yet".

### **Step 5 of 8** Screen: Someone to set your business up

**How to get there:** The same screen.

**What you see:** Or let RMK suggest people.

**Tap: Show me who is available**

**What happens next:** RMK puts people forward. You tap I choose beside one.

**If something goes wrong:** If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

### **Step 6 of 8** Screen: Someone to set your business up

**How to get there:** Later.

**What you see:** Your apprentice's name and tasks.

**Tap: Ask for a different person**

**What happens next:** What they did, waiting for you.

**If something goes wrong:** If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

### **Step 7 of 8** Screen: the final report

## **WORDS EXPLAINED**

### **Upgrade**

Moving to a higher account. You pay only the difference.

### **Sign-off**

Typing your name to accept the final report. RMK also signs when a consultant did the work.