

MENTORSHIP: 12 MONTHS, 6 SESSIONS

Your business is trading and you want an experienced mentor for a year.

BEFORE YOU START

HAVE THESE READY (ABOUT 10 MINUTES)

- ✓ Your business plan, if you have one.
- ✓ Your last statements, if you are trading.

STEP BY STEP

8 STEPS

Step 1 of 8 Screen: Mentorship

How to get there: Services, then Mentorship.

What you see: What you get and the price.

Tap: Pay and start

What happens next: The payment screen opens.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 2 of 8 Screen: Your payment

How to get there: After Pay and start.

What you see: Mentorship, 12 months.

Tap: Pay with PayFast

What happens next: PayFast opens.

If something goes wrong: If PayFast says no, nothing is charged. Try again, or pay by EFT and WhatsApp us the reference. If the page says payments cannot be taken right now, nothing is wrong on your side: WhatsApp us.

Step 3 of 8 Screen: Thank you

How to get there: PayFast brings you back.

What you see: We are confirming your payment.

Tap: Start now

What happens next: Choosing your mentor opens.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 4 of 8 Screen: Choosing your mentor

How to get there: My home, then Mentor.

What you see: Up to five mentors RMK puts forward.

Tap: Work with <the mentor's name>

What happens next: Your mentor is told and contacts you.

If something goes wrong: Nobody listed yet? RMK is building your shortlist; you are told when it is ready.

Step 5 of 8 Screen: Choosing your mentor

How to get there: The same screen later.

What you see: Your mentor and your sessions.

Tap: Read the whole report

What happens next: What was agreed, and the next date.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 6 of 8 Screen: Choosing your mentor

How to get there: After each stage.

What you see: Your progress report.

Tap: Read progress report and say if you agree

What happens next: The progress is recorded. A funder sees it only if you agree.

If something goes wrong: If it still does not work, tap "WhatsApp us" at the bottom of the guide and tell us what you see.

Step 7 of 8 Screen: Funders who asked

How to get there: My home.

WORDS EXPLAINED

Mentor

An experienced business person who works with you for a year.

Tax invoice

The paper that shows what you paid and the VAT in it. Every payment gets one.